

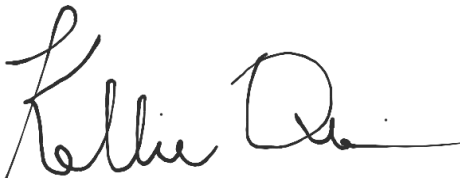
To Whom It May Concern:

I am happy to provide this letter of recommendation for Courtney Raguso as her current Manager at MSM DesignZ.

I have had the pleasure of working with Courtney for over two years and I can confidently say she is an immense asset to our division and company as a whole. She began at our agency in the midst of a global pandemic and was required to adapt very quickly to our company's fast-paced working style, long list of clients, and fluid daily tasks, all while communicating with our team virtually. Since beginning at MSM, Courtney has taken on countless tasks that go far beyond her job description. Among her long list of responsibilities, Courtney took the initiative to learn graphic design using both Canva and Adobe Photoshop. Though this was not asked of her, Courtney witnessed our designers falling behind on their workload when we received an influx of new business and had a strong desire to help where she could. Courtney quickly learned the software, communicated with our graphic design team for guidance, and began implementing design concepts that we proceeded to utilize on social media. This is just one example of the proactivity Courtney has displayed while working at our firm.

Courtney would be an exceptional asset to an organization in the future given her unyielding desire to learn and grow with an agency. She has a rare passion for digital marketing, social media, and the world of technology and is constantly researching ways to help clients thrive. Each day Courtney arrives at work, she demonstrates a love for what she does that only grows with each and every project she touches. Courtney has the desire not only to excel at her job, but to share her knowledge and make our team better. Through countless hours of dedication and research, Courtney has uncovered new and innovative ways to help our agency and our clients grow in unimaginable ways. She arrives at work prepared to share information, implement new and emerging digital trends, and ensure our clients, our team, and our agency as a whole stands out from the rest.

As Courtney's manager who works directly with her daily, I am confident she would serve as an invaluable asset to any organization. If you would like to contact me for additional insights, please email me at krquain@gmail.com

A handwritten signature in black ink, appearing to read "Kellie Quain". The signature is fluid and cursive, with a long horizontal stroke at the end.

Kellie Quain
Digital Media Manager
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